

## Coronavirus Protocol: AGS Customer Pick-Ups

Given the ongoing challenges with the Coronavirus pandemic and as per Government advice, we have updated procedures on our work site to minimise the chance of our staff and customers becoming ill.

- If you are unwell, please do not enter the site.
- Please phone ahead or before entering site, call 5973 2155 (despatch office) or 1800 709 588 (customer service).
- Do not exit your vehicle while on site at AGS where possible. If necessary to exit vehicle to load bags or secure goods, a face mask must be worn and maintain a distance of 1.5m to other people.
- Please do not enter our despatch office to collect paperwork. We will ask for a name, vehicle registration and contact number and will leave a Delivery Docket in the trays outside despatch office.
- Unfortunately, we are unable to allow access to our facilities during this time, including bathrooms and kitchen areas.

Thanks for your help and understanding on this protocol to allow us to continue operating safely.

Peter Jaeschke  
CEO & Operations Manager

21 July 2020